
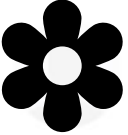


# Setting Up Multifactor Authentication

Sign In

EasyLogin Username  
Your username is the characters before the @ symbol for your CCSNH email address.

EasyLogin Password

  
 Remember me  
  

Need help signing in?

Set up screen will prompt

### Set up multifactor authentication

Your company requires multifactor authentication to add an additional layer of security when signing in to your Okta account

- Okta Verify**  
Use a push notification sent to the mobile app.
- Security Key or Biometric Authenticator**  
Use a security key (USB or bluetooth) or a biometric authenticator (Windows Hello, Touch ID, etc.)
- SMS Authentication**  
Enter a single-use code sent to your mobile phone.
- Voice Call Authentication**  
Use a phone to authenticate by following voice instructions.

## Set up multifactor authentication

Your company requires multifactor authentication to add an additional layer of security when signing in to your Okta account



### Okta Verify

Use a push notification sent to the mobile app.

Setup

CLICK



### Security Key or Biometric Authenticator

Use a security key (USB or bluetooth) or a biometric authenticator (Windows Hello, Touch ID, etc.)

Setup



### SMS Authentication

Enter a single-use code sent to your mobile phone.

Setup



### Voice Call Authentication

Use a phone to authenticate by following voice instructions.

Setup

COMMUNITY COLLEGE  
System of New Hampshire

Setup Okta Verify

Select your device type

iPhone

Android

Back to factor list

Setting Up Multifactor Authentication

Install app on phone

### iPhone

COMMUNITY COLLEGE  
System of New Hampshire

Setup Okta Verify

Select your device type

iPhone

Android

Download Okta Verify from the App Store onto your mobile device.

Next

Back to factor list

### Android

COMMUNITY COLLEGE  
System of New Hampshire

Setup Okta Verify

Select your device type

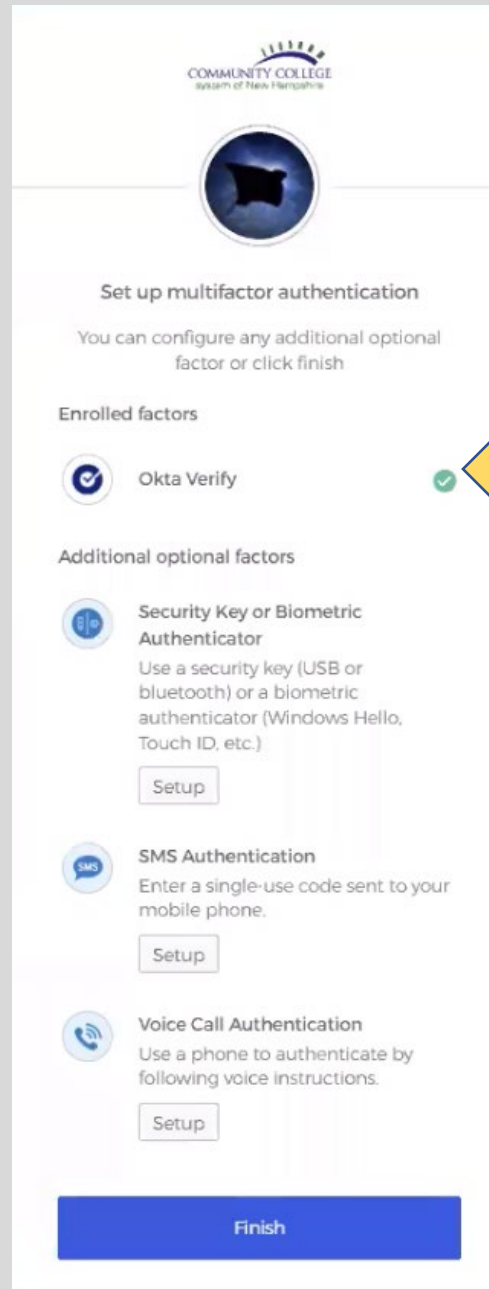
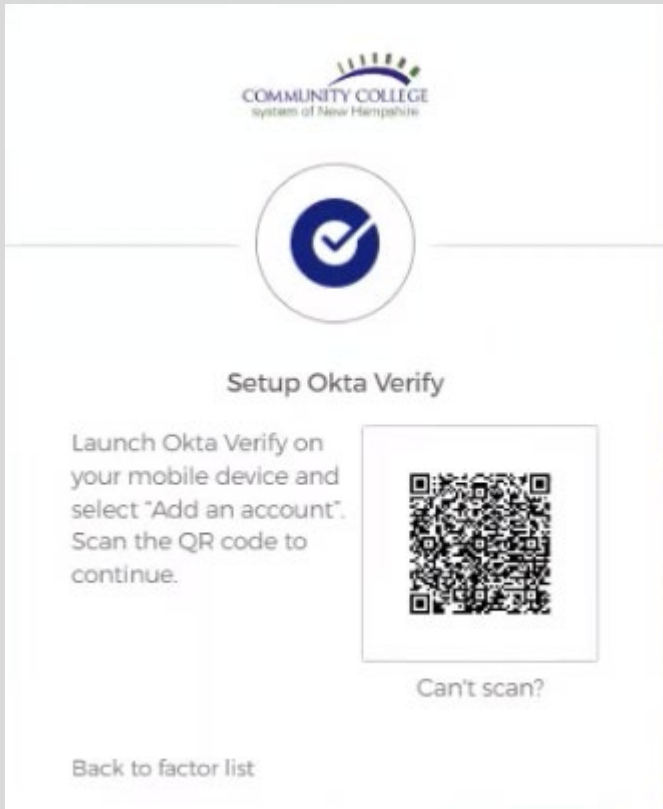
iPhone

Android

Download Okta Verify from the Google Play Store onto your mobile device.

Next

Back to factor list



## Setting Up Multifactor Authentication

Green circle with white check mark means successfully setup

COMPLETE STEPS ON PHONE

**Step One: Okta Login**  
**No change**

COMMUNITY COLLEGE  
system of New Hampshire

Sign In

EasyLogin Username  
Your username is the characters before the @ symbol for your CCSNH email address.

Enter username

EasyLogin Password

Password

Remember me

Sign In

Need help signing in?

**Step Two: MFA**  
**New Step**

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system of New Hampshire

Okta Verify (moto e (XT2052DL))

Send Push

Or enter code

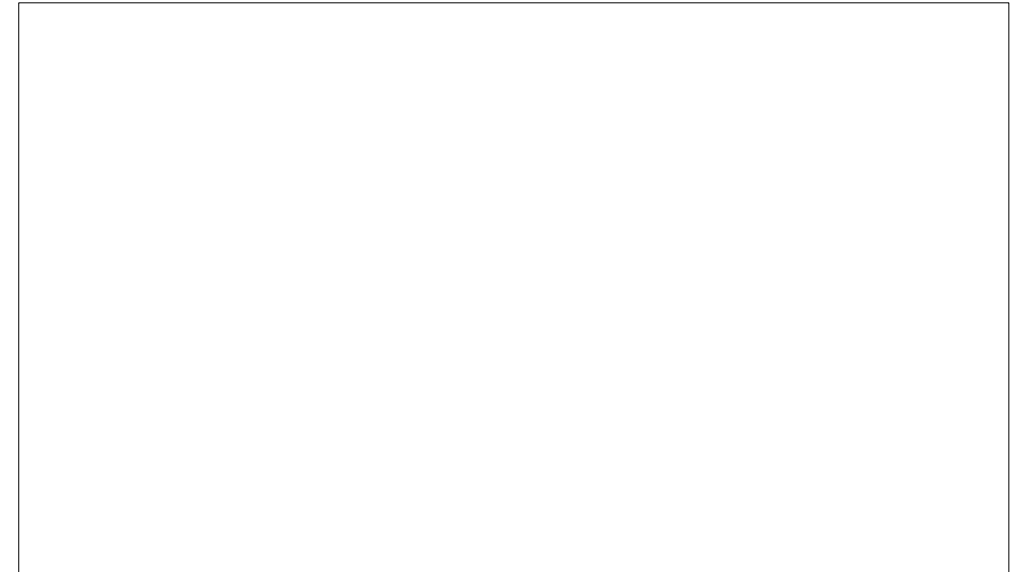
Send push automatically

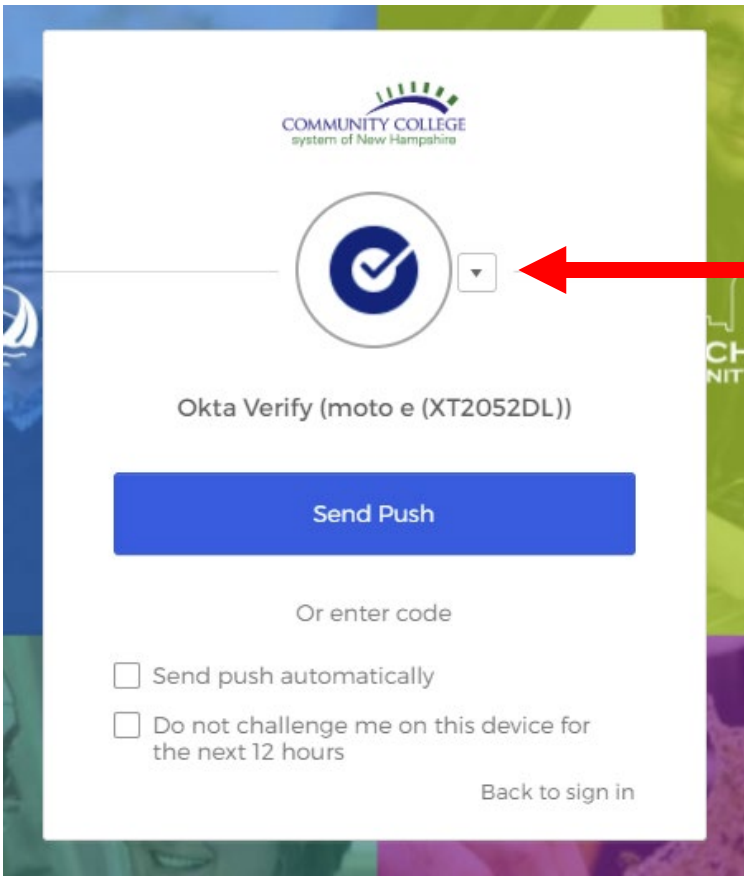
Do not challenge me on this device for the next 12 hours

Back to sign in

**Must click Send Push To Initiate**

**Student Portal**  
**Dashboard**  
**portal.ccsnh.edu**





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system of New Hampshire

Okta Verify (moto e (XT2052DL))

Send Push

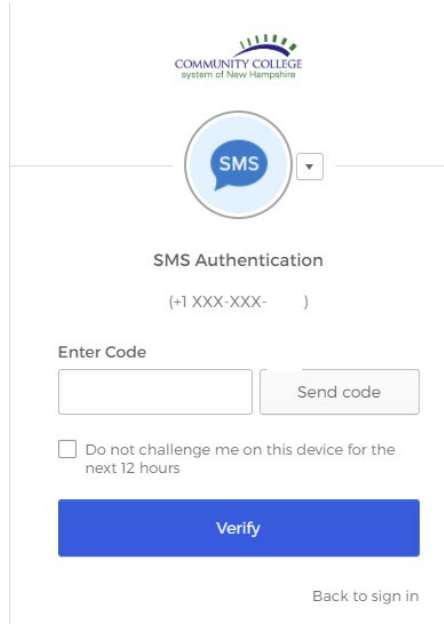
Or enter code

Send push automatically

Do not challenge me on this device for the next 12 hours

Back to sign in

Change to other verification setup using the drop-down menu



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system of New Hampshire

SMS Authentication

(+1 XXX-XXX- )

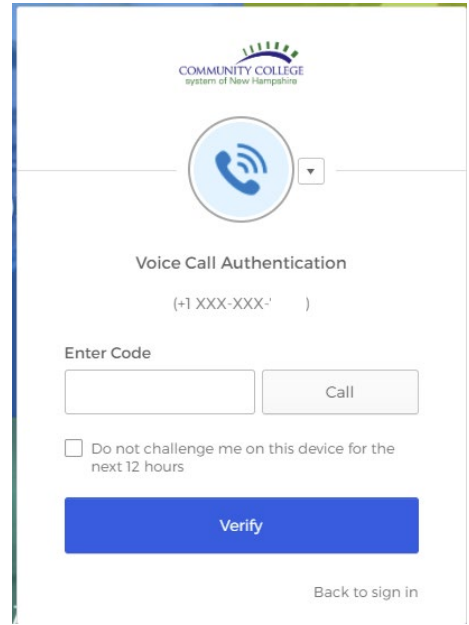
Enter Code

Send code

Do not challenge me on this device for the next 12 hours

Verify

Back to sign in



COMMUNITY COLLEGE  
system of New Hampshire

Voice Call Authentication

(+1 XXX-XXX- )

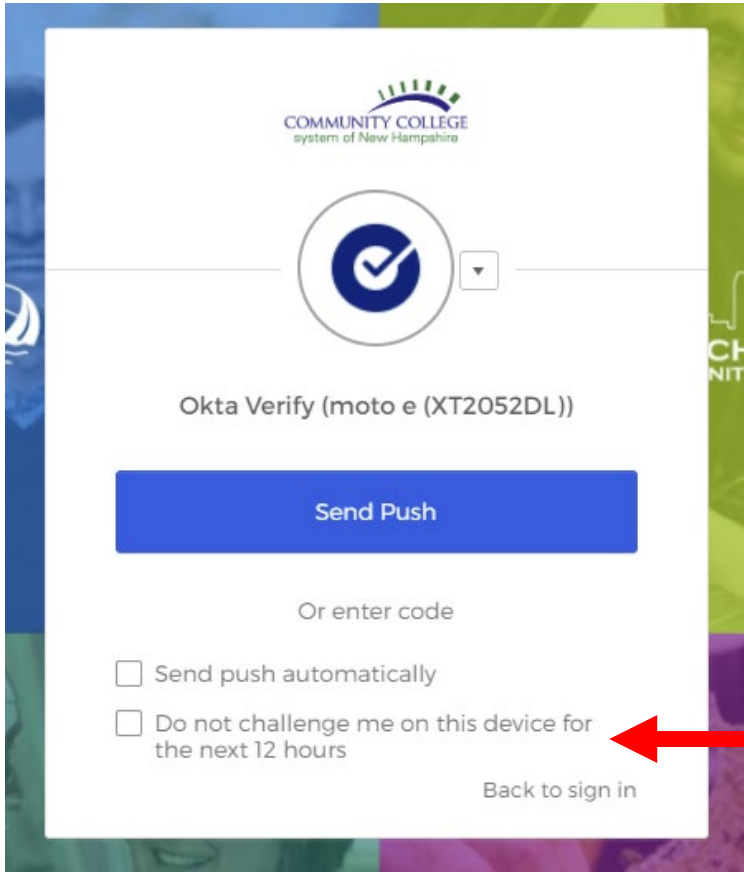
Enter Code

Call


Do not challenge me on this device for the next 12 hours

Verify

Back to sign in



COMMUNITY COLLEGE  
system of New Hampshire



Okta Verify (moto e (XT2052DL))

[Send Push](#)

Or enter code

Send push automatically

Do not challenge me on this device for the next 12 hours

[Back to sign in](#)

CHECK MARK BOX ON YOUR PERSONAL DEVICE

DO NOT CHECK OFF THIS BOX IN LIBRARY OR COMPUTER LABS

# UPDATE/CHANGE MFA SETTING

Login into portal.ccsnh.edu

The screenshot shows the Okta dashboard interface. On the left is a navigation sidebar with 'My Apps', 'Quick Links', and 'Notifications'. The main area is titled 'My Apps' and contains a grid of application tiles. A yellow arrow labeled 'CLICK' points to the user profile dropdown menu in the top right corner of the dashboard.

CLICK

The screenshot shows the user profile dropdown menu. It displays the user's name 'Student Name' and email 'student@ccsnh.edu'. Below the email are three options: 'Settings', 'Preferences', and 'Sign out'. A yellow arrow labeled 'CHOOSE' points to the 'Settings' option.

CHOOSE

The screenshot shows the 'Change Password' and 'Extra Verification' settings pages. The 'Change Password' section lists password requirements: at least 14 characters, a lowercase letter, no parts of the username, no first or last names, and no previous passwords. The 'Extra Verification' section shows a list of authentication methods with their status: Okta Verify (Enabled), Security Key or Biometric Authenticator (Disabled), SMS Authentication (Enabled), and Voice Call Authentication (Enabled). A yellow arrow labeled 'SETUP HERE' points to the 'Extra Verification' section.

Edit Profile

## Change Password

Password requirements:

- At least 14 characters
- A lowercase letter
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 1 passwords

## Forgot Password Text Message

Okta can send you a text message with a recovery code. This feature is useful when you don't have access to your email.

## Extra Verification

Extra verification increases your account security when signing in to Okta and other applications you use

Okta Verify	Enabled
Security Key or Biometric Authenticator	Disabled
SMS Authentication	Enabled
Voice Call Authentication	Enabled

SETUP HERE