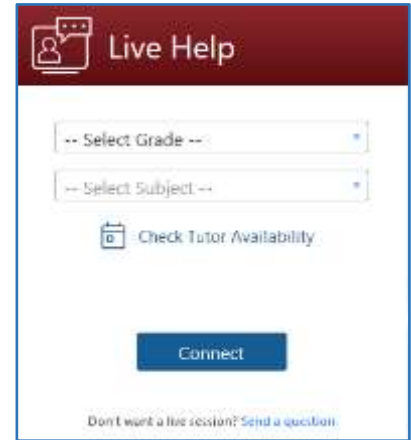


HelpNow Quick-Start and User Guide

The Brainfuse HelpNow suite features live online tutoring, writing lab assistance, and wide range of academic support tools. Even though HelpNow is easy-to-use and requires no prior training, we have prepared the following guide to provide you with a brief introduction. The first part of this guide consists of quick-start instructions. For more details about each service, see the User Guide that follows.

Quick-Start Instructions

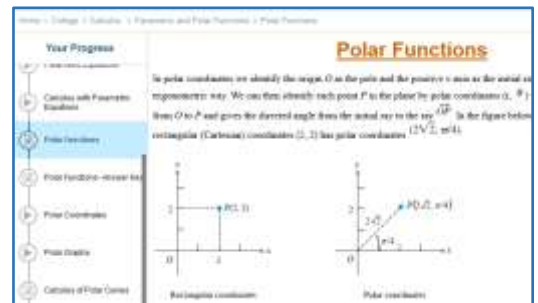
Get Live Tutoring: For live help simply select your topic and subject, click “Connect” and your tutoring session will begin in the Brainfuse Whiteboard.



Submit a Paper to the Writing Lab: Click “Submit Paper” to upload your paper to our Writing Lab. Our writing lab tutors will analyze your paper and provide constructive feedback within 24 hours.

Review Lessons and Take Practice Tests

Visit SkillSurfer to build academic skills through lessons and practice tests.




Study with Flashcards

Use Flashbulb to easily create flashcards and transform them into interactive games, quizzes, and more. In addition, Flashbulb gives you access to an extensive library of user-created flashcard sets.


User Guide


The screenshot displays the top navigation bar with the logo on the left, 'English' on the right, and a menu containing 'Home', 'Expert Help', and 'Study'. A notification bar indicates 'Tutors are available now'. Below this is a search bar with the text 'What subject or class can we help you with? Try 'Algebra'...' and a 'SEARCH' button. Two main service cards are visible: 'Live Help' with dropdowns for 'Select Grade' and 'Select Subject', a 'Check Tutor Availability' button, and a 'Connect' button; and 'Writing Lab' with a 'Submit Paper' button and a notification 'Go To Inbox You have a paper in your inbox'. A 'STUDY' section follows, featuring six service tiles: SkillSurfer, LEAP Learning Platform, FlashBulb™, eParachute, Language Lab, and MEET™, each with a brief description of its functionality.


English ▾
Home Expert Help ▾ Study ▾
bfdemotest ▾

Tutors are available now


What subject or class can we help you with? Try 'Algebra'... SEARCH


Live Help


Check Tutor Availability

Connect

Don't want a live session? Send a question



Writing Lab

Click here to send your paper to our writing experts.


You will receive a reply in your inbox within 24-hours.

Submit Paper

Go To Inbox You have a paper in your inbox




STUDY




SkillSurfer

Live skills building and a library of lessons, videos, tests and more




LEAP Learning Platform

Diagnostic test center with customized study plans, lessons, and live tutoring




FlashBulb™

Create and share flashcards, tests, and games




eParachute

Discover the college majors and careers that match your skills



Language Lab

Live help for language learners



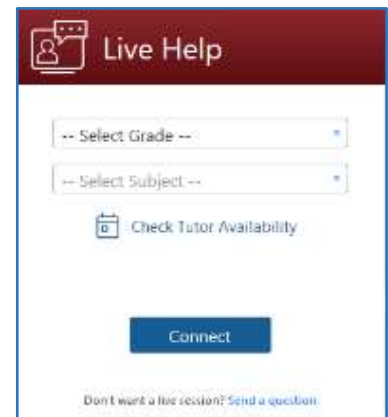
MEET™

Schedule sessions with friends in our private virtual study room

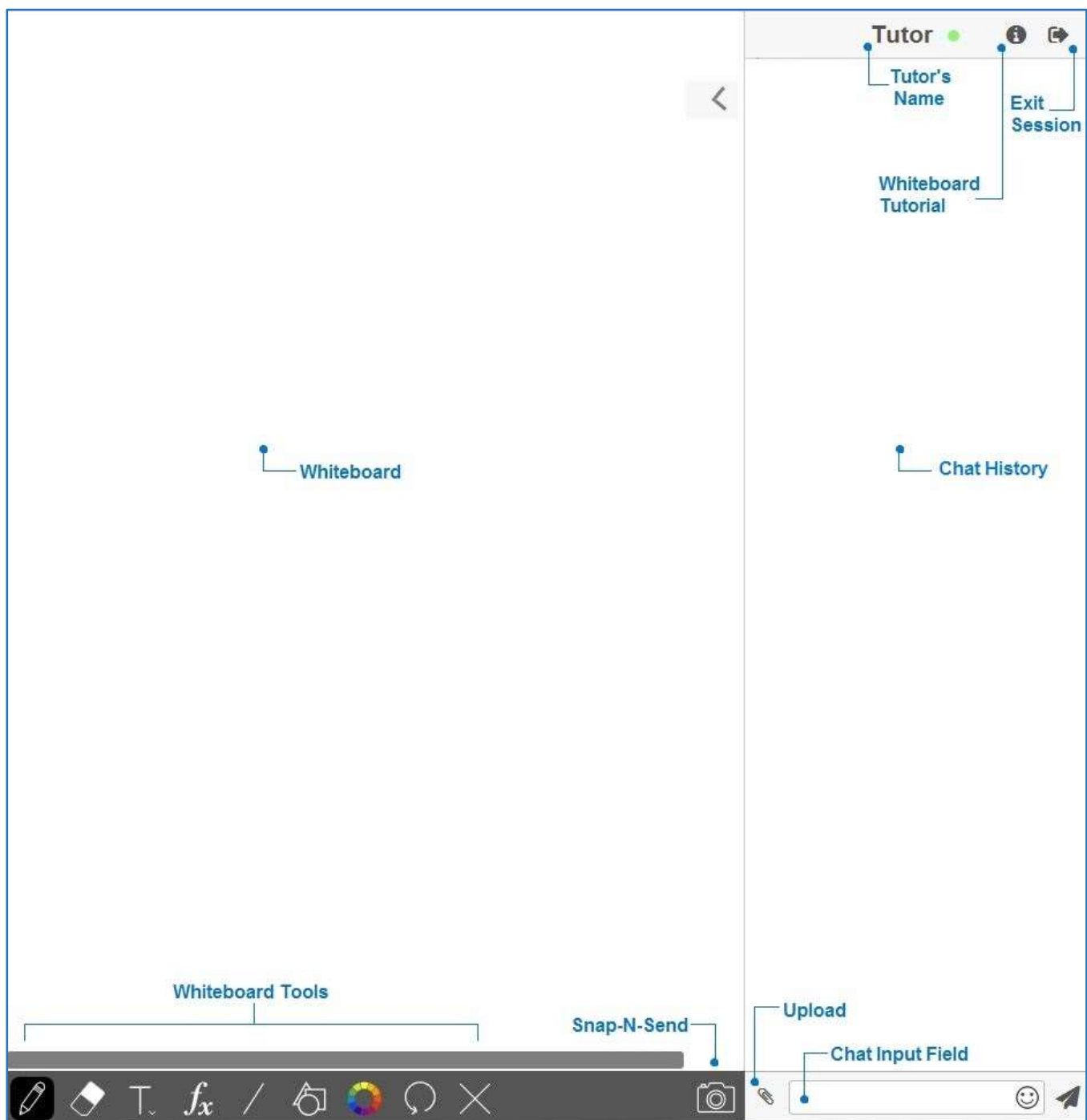
Live Tutoring: The Live Help box on the homepage has several options.

Access Live Tutoring: To get online tutoring right away, simply select a topic and subject from the drop-down menu, click “Connect” and begin learning from a live tutor through the Brainfuse Whiteboard.

Select “Tutoring Schedule” for additional details about your selection.



The Brainfuse Whiteboard: The Brainfuse Whiteboard provides you with a variety of tools to communicate with your tutor.



Whiteboard Tools: To take a tour of the whiteboard tools, click  on the upper-right corner of the whiteboard.



PEN: Write/draw with your mouse



ERASER: Erase items from the Whiteboard



TEXT TOOL: Click on the Whiteboard to start typing. When you select the text tool, it will reveal the following text options:



SUPERSCRIPIT: Changes text into superscript



SUBSCRIPT: Changes text into subscript



PASTE: Paste text onto the Whiteboard



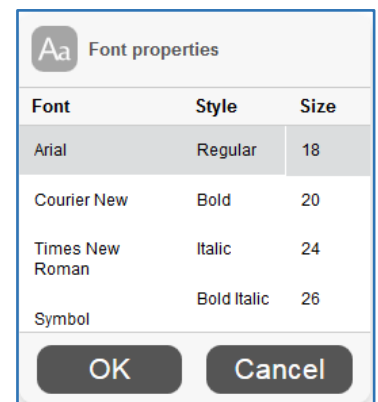
FONT: Change your font style and font size




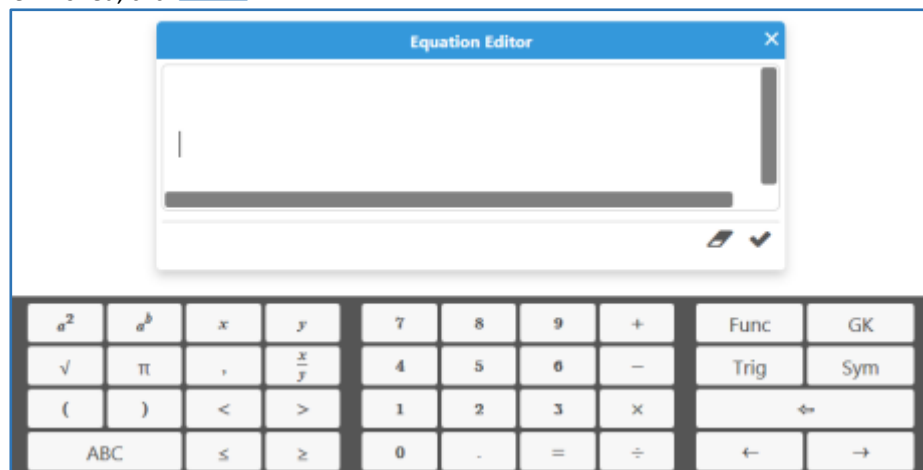
MATH SYMBOLS: Enter a mathematical symbol



SCIENCE SYMBOLS: Enter a scientific symbol



TYPE EQUATIONS WITH THE EQUATION EDITOR: The equation editor allows you to create mathematical equations, functions, and symbols in the available box. Click on the desired area of the Whiteboard where you want the equation to appear. When you are finished, click .





DRAW A STRAIGHT LINE: Draw a straight line on the Whiteboard



DRAW SHAPES: Select a shape from the menu to draw it on the Whiteboard



DRAW NUMBER LINES AND GRAPHS: Select MIN, MAX and INTERVAL MODE to adjust the minimum, maximum and interval values



COLOR PALETTE: Select from the menu to change pen/text color



UNDO: Undo the last action



CLEAR: Clears the entire Whiteboard



SNAP-N-SEND: The Snap-N-Send feature enables you to scan documents, handwritten notes, or any other academic content and send it to the Brainfuse Whiteboard during a tutoring session. To use Snap-N-Send, simply download the Brainfuse Mobile App (iOS or Android versions), and follow the instructions to log into your Brainfuse account. During a tutoring session, select the Snap-n-Send feature from the mobile app, scan the desired material with your mobile device, and it will appear on your whiteboard.



UPLOAD FILES TO SHARE WITH TUTOR: Click on the Upload button (bottom left of the Chat Box) to upload images, papers, or other assignments to work on them in real time with your tutor.

Writing Lab: The Writing Lab offers tutor support to help you revise your paper.

To begin, simply select “Submit Paper” from the homepage to choose your assignment type.

You will then be prompted to provide details about your assignment and any areas where you would like your tutor to focus.

To submit your paper for review, simply attach your paper and select “Submit.” Please note that only one file may be submitted at one time.

Once you have submitted your file, you will receive a confirmation. A tutor will review your paper and return it with analysis within 24 hours.



When your review is complete, you will receive a notification email and see an alert in the Writing Lab box on the HelpNow home page. You can retrieve the review of your paper in “My Message Center.”



Send Question: Get help with a question outside of live tutoring.

As an alternative to live tutoring, submit a question for a tutor to review and receive a response within 24 hours.

SkillSurfer: Self-paced lessons and practice tests

Master academic skills with SkillSurfer's library of instructional lessons, videos, and practice tests.

The screenshot shows the SkillSurfer interface. At the top, there are navigation links for Home, Expert Help, and Study, along with a My Account link. The main header features a search bar and buttons for 'Send Questions' and 'Get Live Help'. Below this, a breadcrumb trail indicates the current location: Home > College > Physics > Laws of Mechanics > Periodic Motion. A 'Your Progress' sidebar on the left lists various topics, with 'Periodic Motion' highlighted. The main content area is titled 'Periodic Motion' and includes a definition: 'Periodic motion is motion that repeats itself in a definite cycle. It occurs whenever a body has a stable equilibrium position and a restoring force that acts when it is displaced from equilibrium. Period T is the time for one cycle. Frequency f is the number of cycles per unit time. Angular frequency ω is 2π times the frequency.' Below the text is the equation $\omega = 2\pi f = \frac{2\pi}{T}$. Two diagrams illustrate a mass-spring system. The first diagram shows a mass m displaced to the right by a distance x from its equilibrium position. Forces shown are the spring force F_s pointing left and the weight mg pointing down. The second diagram shows the mass at its equilibrium position, where the spring force F_s is zero and the weight mg still points down. A caption below the diagrams states: ' $x > 0$ The body is displaced to the right from the equilibrium position. $F_s > 0$ because $x > 0$. The stretched spring pulls the body toward the equilibrium position. $x < 0$ The unstretched and unextended body rests on (or on top of) the body. Stretch the body.'

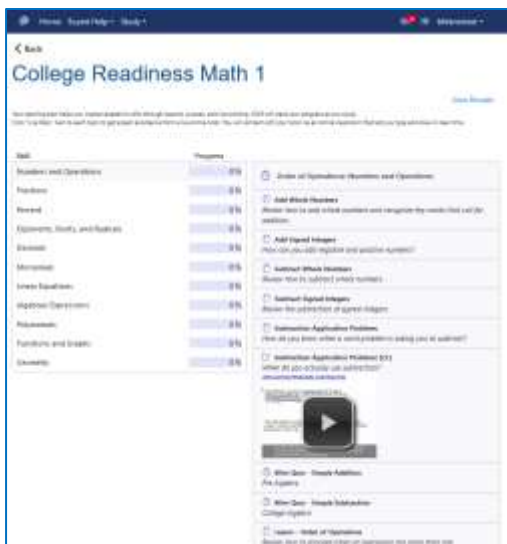
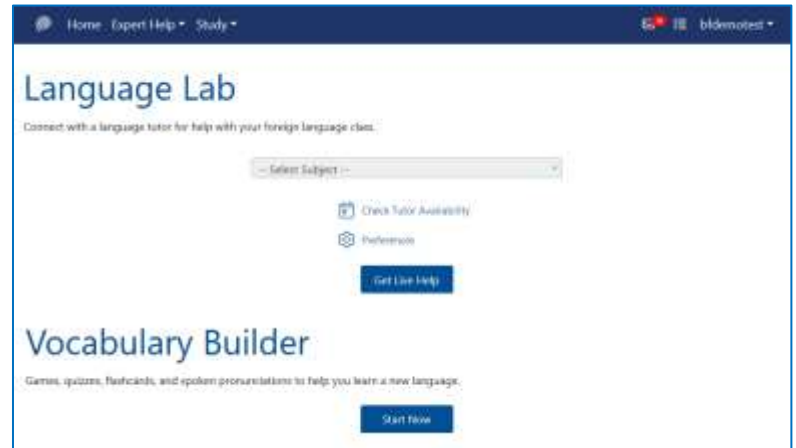
The screenshot shows the Flashbulb interface. At the top, there are navigation links for Home, Search, Create, Expert-Approved, and Dashboard. The main content area displays a flashcard titled 'Binomial Experiment'. On the left, there are two buttons: 'Correct Cards (0)' in green and 'Incorrect Cards (0)' in red. On the right, there is a 'Binomial Distribution' section with a 'Remaining Cards (22)' button. Below the flashcard, there are 'show Answer first' and '0:02' (timer) buttons. At the bottom, there is a grid of 20 icons representing different study tools: Flashcards, Notepaper, Study Table, Mapping, Crossword, Unscramble, Type It, Quiz, Test, Hangman, Bug Match, Hungry Bug, Chopped Words, Targets, Notes, Expert, Fun, and Edit.

Flashbulb: Flashcard study

Create your own flashcards or draw from an extensive library of flashcards sets that you can transform into games, practice tests, study tables, and more.

Language Lab: Vocabulary builder in a variety of languages.

Expand your vocabulary and skills in a variety of languages through flashcards, practice tests, and more.

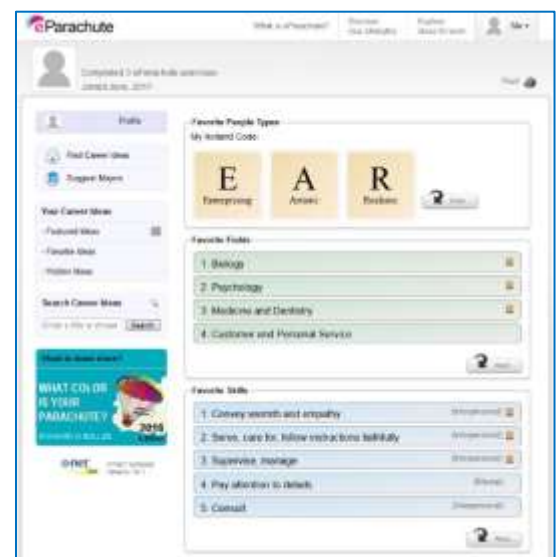


LEAP: Customized study plans

Complete a test to create a personalized study plan to master content in specific topics.

eParachute: Personalized recommendations for career or academic paths

Review suggested career or academic paths based on your unique profile that includes your interests, skills, and more.



MEET: Form online study groups

Easily schedule online study groups and meet with classmates or instructors in the Brainfuse Whiteboard.

The screenshot shows the 'Brainfuse Meeting' creation page. At the top, there is a navigation bar with 'Home', 'Expert Help', and 'Study'. The main heading is 'Brainfuse Meeting'. Below the heading, there is a link 'Back to My Calendar'. The page is divided into three sections:

- 1. Invite Participants**: A prompt says 'Please invite meeting participants by entering their e-mail addresses.' followed by a text input field.
- 2. Enter Start and End Times**: This section contains several input fields:

Date	Time	Duration
02/07/2020	1:17 PM	60
End Date	End Time	
02/07/2020	2:17 PM	
- 3. Describe Meeting**: A prompt says 'Your description will appear in your message to participants.' followed by a large text area for the description.

At the bottom of the form is a blue 'Send' button.

The screenshot shows the 'Brainwave' interface. At the top, there is a navigation bar with 'Home', 'Expert Help', and 'Study'. The main heading is 'Brainwave'. Below the heading, there is a sub-heading 'Create and share your own Brainwaves or visit the Brainwave library.' and a '+ Create a Brainwave' button. Below this, there are two tabs: 'My Brainwaves' and 'Brainwave Library'. Below the tabs, there is a list of Brainwaves. The first item is 'Example Brainwave - movie-like notes to help you study!' with a play button icon. To the right of the title, it shows '1 views' and 'Fit 1/18/19 1:48 PM'. To the right of the date, there are icons for edit, play, share, and delete.

Brainwave: Create and share dynamic content

Create movie-like notes (Brainwaves) by recording your activity on the Brainfuse Whiteboard. Brainwaves are ideal for studying or sharing concepts that involve multi-step processes.

Account Features: Access your Brainfuse activity through easy-to-use account options.

The screenshot displays the Brainfuse website interface. At the top, there are navigation links for Home, Expert Help, and Study. A 'My Account' dropdown menu is open, listing options: Login, My Account, My Past Sessions, My Message Center, My Tests, My Calendar, and My Brainwaves. Below the navigation, a banner reads 'Tutors are available now'. A search bar prompts the user with 'What subject or class can we help you with? Try 'Algebra'...'. Two main service cards are visible: 'Live Help' with a 'Connect' button and 'Writing Lab' with a 'Submit Paper' button. The background features a student using a tablet.

My Past Sessions shows all of your past tutoring sessions so that you can replay the tutoring session after it has ended.

My Message Center contains all of your tutor responses to Writing Lab or Send Question submissions.

My Tests displays all of the practice tests taken. Tests can be reset from this page.

My Calendar tracks any scheduled MEET sessions.

My Brainwaves contains your Brainwaves to view, edit, or share with others.

My CloudPack allows you to create or save files to easily upload onto the Whiteboard or Writing Lab.

Questions?



info@brainfuse.com



1-866-BRAINFUSE